**Suppliers with special conditions**

This list is subject to changes according to policies and conditions set by suppliers.

**Air tickets**

100% payment should be done when issuing air tickets. Penalties and refunds, apply according to fare basis.

**Inca Trail passes**

Need to be 100% paid to be purchased. This payment does not allow changes and is not refundable.

**Amazon Cruises**

Delfin Amazon Cruises requires a deposit of USD 500 per person to confirm the booking when done 91 days or more before departure. The final balance is required 90 days prior to the departure day. If payment is not received on time, the space(s) will be automatically released.

In reservations are made 90 days or less prior to departure, a full, non-refundable payment is required to confirm the booking (these amounts are deducted from the final total amount). In case of cancellations made 151 days’ prior departure or earlier, there is a refund of USD 300 per person. If cancellation is done 150 to 91 days prior to departure, deposit is non-refundable. For Cancellations made 90 days or less prior to departure, full payment will be applied as the cancellation penalty.

Aqua Expeditions requires a deposit of USD 400 per person to confirm the booking when done 91 days or more prior to departure (this amount is deducted from the total amount). The final balance is required 90 days prior to departure. If the payment is not received on time, the space(s) will be automatically released. If reservation is placed 90 days or less prior to departure, full non-refundable payment is required to confirm the booking. In case of cancellations made 121 days or more before, there is a refund of USD 200 service charge per person. If cancellation is done between 120 to 91 days prior to departure, the deposit is non-refundable. For Cancellations made 90 days or less prior to departure, full payment will be applied as the cancellation penalty.

For requests of 8 passengers or more made 121 days or more prior to departure, a deposit of USD 400 per person is required to confirm the booking, with a second deposit of USD 400 per person 120 days before departure. The final balance is required 90 days prior to departure. For reservations made 120 to 91 days prior to departure, a deposit of USD 800 per person is required to confirm the booking. Final balance is required 90 days prior to departure. For Reservations made 90 days or less prior to departure, a full non-refundable payment is required to confirm the booking. In case of cancellations made 121 days or more prior to departure, there is a refund of the deposit minus a USD 200 service charge per person. For Cancellations made 120 to 91 days prior to departure, all deposits are non-refundable. And, cancellations made 90 days or less prior to departure, full payment will be applied as the cancellation penalty.

Additionally, changes in the departure date of their cruise are allowed within 181 days prior to their original date without penalty. Date changes made between 180 and 121 days prior to departure, have a USD 400 per person fee. No date changes are permitted within 120 days from departure.

Jungle Experiencies requires a deposit of USD 300.00 per person for Amatista and USD 400.00 per person for Zafiro, to confirm the booking when done 91 days prior to departure; the final balance is required 90 days prior to the departure day. If payment is not received on time, the reservation(s) will be automatically released. Reservations made 90 days or less prior to departure require a full and non-refundable payment to confirm the booking. In case of cancellations made 121 days or more prior to departure, the deposit will be refunded, less USD 100.00 administrative fee per person. If cancellation is made 120 to 91 days prior to departure, deposits are non-refundable. Cancellations made 90 days or less prior to departure full payment will be applied as cancellation penalty.

**Inkaterra and By Inkaterra properties**: Casona in Cuzco, Machu Picchu Pueblo, El Mapi, Hacienda Urubamba, Reserva Amazonica and Hacienda Concepcion in Puerto Maldonado

From 01 to 04 rooms, 20% non-refundable pre-payment should be done 45 days prior to the arrival of passengers in order to secure the room. Balance should be done 15 days later.

From 05 to 24 rooms, 20% non-refundable pre-payment should be done 60 days prior to the arrival of passengers in order to secure the room (if availability allows, they could allow keeping 2 NN rooms without penalty between pre-and final payment dates). Balance should be done 15 days later.

From 25 to 44 rooms, 20% non-refundable pre-payment should be done 90 days prior to the arrival of passengers in order to secure the room (if availability allows, they could allow keeping 2 NN rooms without penalty between pre-and final payment dates). Balance should be done 45 days later.

From 45 rooms, onward, 20% non-refundable pre-payment should be done 120 days prior to the arrival of passengers in order to secure the room (if availability allows, they could allow keeping 2 NN rooms without penalty between pre-and final payment dates). Balance should be done 75 days later.

**Belmond - Machu Picchu Sanctuary Lodge**

We must reconfirm and pre-pay reservations, 45 days prior to the arrival of passengers. Pre-payment is not refundable. Reconfirmation and pre-payment takes place 90 days prior to the arrival of passengers on special dates like Christmas & New Year (Dec23/Jan02)

**Belmond – Special dates**

**(Miraflores Park, Monasterio, Palacio Nazarenas, Rio Sagrado)**

Reconfirmation and pre-payment takes place 60 days prior to the arrival of passengers on special dates like Christmas & New Year (Dec23/Jan02)

**Titilaka Hotel**

To confirm a booking, we have to make a non-refundable pre-payment of 20%, 90 days prior the arrival of the passengers; balance to be paid 45 days later.

**Train tickets**

We must purchase train tickets 31 days prior to the traveling date; if cancellation takes place until 7 days prior to traveling date there is a cancellation fee of 10%; cancellations taking place less than 7 days will have 100% penalty fee. Additionally, any changes (i.e. name change, date change, passport change) will be subject to a 10% penalty fee as well.

Andean Explorer train, requires for FIT’s (1 to 4 passengers), a 30% pre-payment of total amount is required at the time of booking, 70% balance at 60 days, and list of passengers and ticket issuance 30 days prior to service date. Changes and cancellations: No penalty up to 61 days and refund of prepayment. 100% penalty after 60 days. For Groups (5+ passengers), a 30% pre-payment of total amount is required at the time of booking, 70% balance at 90 days, and list of passengers and ticket issuance 45 days prior to service date. Changes and cancellations: No penalty up to 91 days and refund of prepayment. 100% penalty after 90 days.